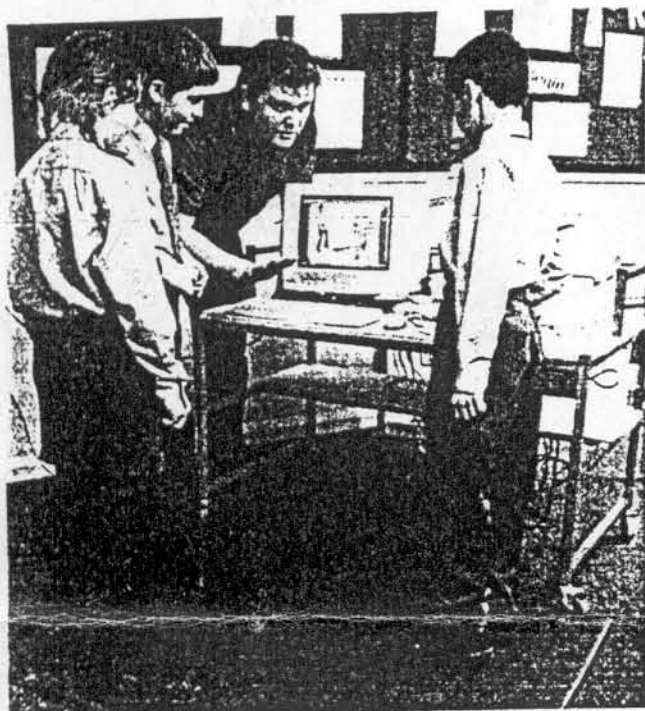# Computer Users

1 Work in groups. Share information on how you use computers in your free time. Compare answers with other groups and make a list of uses for your class.

LISTENING **2** 🎧 You are going to hear four people talk about how they use computers. Before you listen, try to predict the uses they describe.

User	Possible use
primary school teacher	*[handwritten] for ... to learn ..., to slow ... writ[?]assign[?]*
Open University student	*[handwritten] ... play, entertain*
girl (Louise), aged 6	
artist	*[handwritten] produce CD for ...*

5 The artist is being interviewed. Make questions to match his answers. Use the correct form of the Past simple or Present perfect, whichever is correct. For example:

Question: What *did you do yesterday*?
Answer: Worked on the computer.

1 Q What *did you do yesterday.*
  A Worked on a CD of my paintings.
2 Q How many ... *have you s*
  A About a third.
3 Q What *did you .*
  A I destroyed them.
4 Q How *did you work with photos?*
  A I scanned them in.
5 Q How *did you collect them?*
  A I've organised them into themes.
6 Q Have *you got any music on your cd*
  A Yes, I've added a sound track.
7 Q How long *did you do your cd*
  A It's taken me about a week.
8 Q When *have you kept n this work*
  A I started about ten years ago.
9 Q What *did you do before?*
  A Before I had a computer, I had to use slides.
10 Q Have *you sell your works*
  A Yes, I've sold a few.

6 Put the tenses in this dialogue in the correct form: Past simple or Present perfect.

1 A What (do) today?

2 B I (work) on my project. I (search) the Web for sites on digital cameras.

3 A (find) any good ones?

4 B I (find) several company sites – Sony, Canon, ... but I (want) one which (compare) all the models.

5 A Which search engine (use)?

6 B Dogpile mostly. (ever use) it?

7 A Yes, I (try) it but I (have) more luck with Ask Jeeves. Why don't you try it?

8 B I (have) enough for one night. I (spend) hours on that project.

9 A I (not start) on mine yet.

10 B Yeh? I bet you (do) it all.

PROBLEM-SOLVING 7 How do you think these professions might use computers? Compare answers with others in your group.

architects
interior designers
farmers
landscape gardeners
musicians
rally drivers
sales people

SPEAKING 8 Work in pairs. Find out this information from your partner. Make sure you use the correct tense in your questions. For example:

download music from the Internet   [what site]
A *Have you ever downloaded music from the Internet?*
B *What site did you use?*   Past. Simple

Who did you ... to?   *Have you ever*

1 send a video email attachment   [who to, (when]   Past. Simple
2 fit an expansion card   [which type]
3 replace a hard disk   [what model]
4 fix a printer fault   [what kind]
5 make your own website   [how]
6 have a virus   [which virus]
7 watched TV on the Internet   [which station]
8 write a program   [which language]

WRITING 9 Describe how you use computers in your study and in your free time.

SPECIALIST READING

A Find the answers to these questions in the following text.

1. Name some types of devices that use 'computers on a chip'.
2. What uses of handheld computers are mentioned in the text?
3. What are the benefits of using computers with the following items?
   a. Security systems
   b. Cars
   c. Phones
4. What smart devices are mentioned in the text?
5. What are smart cards used for?
6. What are the advantages of multimedia?
7. What can medical expert systems do?
8. How can computers help the disabled?
9. What types of computing systems are made available to people in remote locations using electronic classrooms or boardrooms?
10. What aspects of computing can people power determine?

Computers Make the World Smaller and Smarter

The ability of tiny computing devices to control complex operations has transformed the way many tasks are performed, ranging from scientific research to producing
5. consumer products. Tiny 'computers on a chip' are used in medical equipment, home appliances, cars and toys. Workers use handheld computing devices to collect data at a customer site, to generate forms, to control
10. inventory, and to serve as desktop organisers. Not only is computing equipment getting smaller, it is getting more sophisticated. Computers are part of many machines and devices that once required continual human
15. supervision and control. Today, computers in security systems result in safer environments, computers in cars improve energy efficiency, and computers in phones provide features such as call forwarding, call monitoring, and
20. call answering.

These smart machines are designed to take over some of the basic tasks previously performed by people; by so doing, they make life a little easier and a little more pleasant.
25. Smart cards store vital information such as health records, drivers' licenses, bank balances, and so on. Smart phones, cars, and appliances with built in computers can be programmed to better meet individual needs.
30. A smart house has a built-in monitoring system that can turn lights on and off, open and close windows, operate the oven, and more.

With small computing devices available for
35. performing smart tasks like cooking dinner, programming the VCR, and controlling the flow of information in an organization, people are able to spend more time doing what they often do best – being creative. Computers can
40. help people work more creatively.

Multimedia systems are known for their educational and entertainment value, which we call 'edutainment'. Multimedia combines

45 text with sound, video, animation, and
graphics, which greatly enhances the
interaction between user and machine and
can make information more interesting and
appealing to people. Expert systems software
enables computers to 'think' like experts.
50 Medical diagnosis expert systems, for
example, can help doctors pinpoint a
patient's illness, suggest further tests, and
prescribe appropriate drugs.

Connectivity enables computers and software
55 that might otherwise be incompatible to
communicate and to share resources. Now
that computers are proliferating in many
areas and networks are available for people
to access data and communicate with others,
60 personal computers are becoming
interpersonal PCs. They have the potential to
significantly improve the way we relate to
each other. Many people today telecommute –
that is, use their computers to stay in touch
65 with the office while they are working at
home. With the proper tools, hospital staff
can get a diagnosis from a medical expert
hundreds or thousands of miles away.
Similarly, the disabled can communicate more
70 effectively with others using computers.

Distance learning and videoconferencing are
concepts made possible with the use of an
electronic classroom or boardroom accessible
to people in remote locations. Vast databases
75 of information are currently available to users
of the Internet, all of whom can send mail
messages to each other. The information
superhighway is designed to significantly
expand this interactive connectivity so that
80 people all over the world will have free
access to all these resources.

People power is critical to ensuring that
hardware, software, and connectivity are
effectively integrated in a socially responsible
85 way. People – computer users and computer
professionals – are the ones who will decide
which hardware, software, and networks
endure and how great an impact they will
have on our lives. Ultimately people power
90 must be exercised to ensure that computers
are used not only efficiently but in a socially
responsible way.

B Re-read the text to find the answers to these questions:

1 Match the terms in Table A with the statements in Table B.

Table A
a Edutainment
b Multimedia
c Expert system
d Telecommute
e Information superhighway

Table B
i Software that enables computers to 'think' like experts
ii Use computers to stay in touch with the office while working at home
iii Internet system designed to provide free, interactive access to vast resources for people all over the world
iv Multimedia materials with a combination of educational and entertainment content
v A combination of text with sound, video, animation, and graphics

2 Mark the following statements as True or False:

a Desktop organisers are programs that require desktop computers.

b Computers are sometimes used to monitor systems that previously needed human supervision.

c Networking is a way of allowing otherwise incompatible systems to communicate and share resources.

d The use of computers prevents people from being creative.

e Computer users do not have much influence over the way that computing develops.